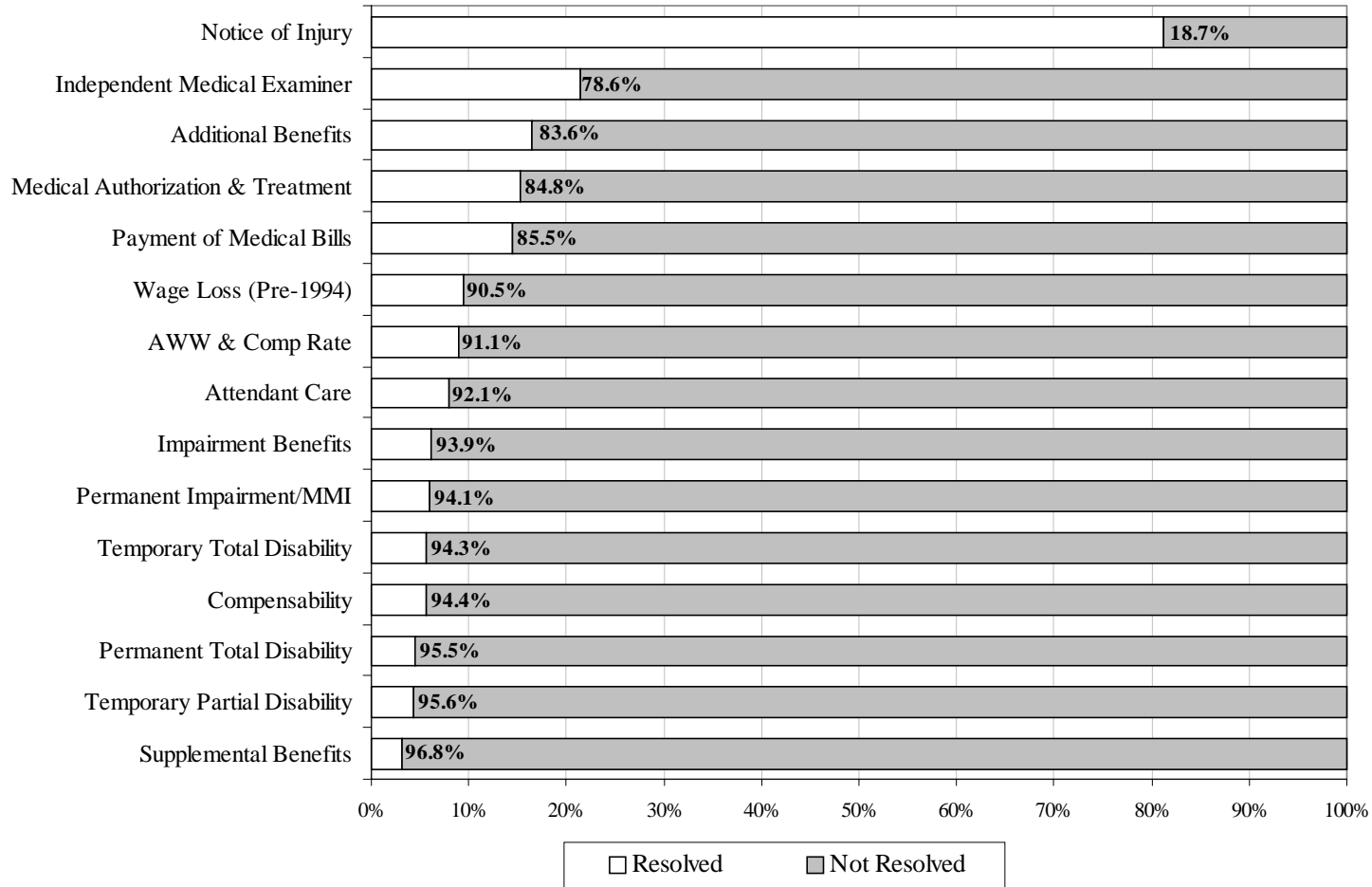


**Figure 3**

**Outcomes of the Fifteen Most Frequent RFA Issues\* (1994\*\*-2000)**



\*Excluding attorney fees and penalties and interest, over which EAO generally has no jurisdiction

\*\*Includes 4th quarter only.

Source: Division of Workers' Compensation Integrated database as of April 30, 2001