

Table 5

***Mean and Median Resolution Time in Days for RFA Issues*
by Year of Submission (1994**-2000)***

Type of Issue	1994**		1995		1996		1997		1998		1999		2000		1994 - 2000	
	Mean	Median	Mean	Median	Mean	Median	Mean	Median	Mean	Median	Mean	Median	Mean	Median	Mean	Median
Attendant Care	22.1	21.0	25.8	20.0	35.1	29.0	23.0	21.0	22.5	19.0	22.7	21.0	27.1	27.0	26.7	22.0
AWW & Comp Rate	25.0	21.0	23.8	17.0	31.9	28.0	24.6	22.0	21.6	20.0	22.7	23.0	28.4	25.0	26.1	22.0
Compensability	22.1	15.0	21.9	14.0	28.7	24.0	25.1	20.0	22.7	19.0	24.4	22.0	33.6	27.0	25.2	21.0
Medical Auth. & Treatment	25.3	21.5	22.7	16.0	31.3	25.0	24.6	20.0	21.0	18.0	22.1	21.0	28.9	27.0	25.1	21.0
Permanent Total Disability	24.6	19.5	22.9	15.0	29.3	26.0	23.7	21.0	23.3	20.0	23.3	22.0	29.6	23.0	25.1	21.0
Independent Medical Examiner	33.6	31.0	22.8	20.0	30.4	26.0	22.8	19.0	21.7	20.0	23.5	21.0	30.1	27.0	24.6	21.0
Payment of Medical Bills	21.9	17.0	22.0	15.0	32.4	24.0	22.2	18.0	18.6	16.0	20.8	20.0	29.0	23.0	24.5	19.0
Temporary Total Disability	29.7	21.0	22.9	14.0	28.6	24.0	21.9	17.0	16.8	14.0	17.0	14.0	22.6	16.0	23.6	17.0
Supplemental Benefits	16.5	14.0	18.5	14.0	25.9	25.0	25.8	22.0	22.6	21.0	24.8	24.0	22.4	21.5	23.6	22.0
Wage Loss (Pre-1994)	25.1	16.0	21.6	13.0	28.9	22.0	20.2	17.0	14.4	7.5	18.5	13.0	9.2	3.0	23.5	15.0
Additional Benefits	20.4	19.0	22.9	16.0	29.7	24.0	22.6	19.0	19.3	17.0	22.0	21.0	27.8	25.0	23.4	20.0
Temporary Partial Disability	24.2	17.5	22.6	14.0	29.6	22.0	21.3	17.0	17.1	14.0	17.6	15.0	23.9	21.0	23.0	17.0
Impairment Benefits	13.9	13.0	27.5	16.0	29.5	24.0	20.0	16.0	16.9	14.0	19.1	18.5	27.6	26.0	23.0	18.0
Permanent Impairment/MMI	26.3	23.0	19.9	14.0	27.7	21.5	22.1	18.0	18.9	19.5	24.7	19.0	22.3	28.5	22.9	18.0
Notice of Injury	5.1	0.0	8.9	0.0	11.5	3.0	8.6	2.0	9.3	4.0	9.0	2.0	6.9	1.0	9.2	2.0
All Other Issues*	24.5	18.0	24.1	15.0	29.7	24.0	22.3	16.0	18.4	15.0	17.0	16.0	19.5	14.0	23.2	17.0
Total*	24.2	20.0	22.4	15.0	30.3	24.0	23.0	19.0	19.7	17.0	21.0	20.0	27.0	24.0	24.1	20.0

*Excluding attorney fees and penalties and interest, over which EAO generally has no jurisdiction

**Includes fourth quarter only.

Source: Division of Workers' Compensation Integrated database as of April 30, 2001